

# Application form AWS2

## For a non-standard (32mm or bigger) connection to an existing water main



This form allows you to apply for a non – standard (i.e. 32mm or bigger) water service pipe connection. It is typically used to apply for a water connection to a commercial unit, industrial unit, a building split into a number of flats for which a standard 25mm connection is unsuitable. (If a 25mm connection is required please complete AWS1). The form serves a connection notice under Sections 45 and 55 of the Water Industry Act. If you need any help completing this form, please refer to our guidance notes on our website [unitedutilities.com](http://unitedutilities.com) or call us on **0345 072 6067**.

### NOTE ALL FIELDS ARE MANDATORY

<b>Do you require budget cost?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <i>Budget costs are provided free of charge by desktop survey.</i>		<b>Do you require a formal quotation?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <i>There is an application fee to provide a formal quotation which are valid for 3 months.</i>	
An application fee including VAT is payable for this application.			
Application fee How are you paying?	<input type="checkbox"/> <b>Credit or Debit card</b> <i>We will need to perform this transaction over the phone. Please provide us with your details below, and we will be in touch</i>	£	
	<input type="checkbox"/> <b>Cheque</b> <i>Please attach your cheque and make it payable to <b>United Utilities</b></i>	£	
Contact name for payment			
Daytime telephone number			
We'll provide you with a VAT receipt. Shall we send this address?			<input type="checkbox"/> Yes <input type="checkbox"/> No
If not, please provide an alternative name and address			

### Section 1: About you

**The applicant:** The company or individual requesting the new connection. This can be the owner of the site/premises or a builder/developer requesting the connection on another's behalf.

Are you (please tick)	<input type="checkbox"/> The owner of the property to be connected? <input type="checkbox"/> The developer? <input type="checkbox"/> The occupier?		
Your name			
Your company's name (if relevant to the development)			
Your home or company address			
		Postcode	
Daytime telephone number (a mobile number is fine)			
Email			
<b>Invoice details</b> (if different to the applicant): The person responsible for payment of the connection charges (in accordance with our current charges sheet). This could be the owner of the site/premises or a builder/developer requesting the connection on another's behalf.			
Contact name			
Invoice address			
		Postcode	
Daytime telephone number (a mobile number is fine)			

## Section 2: Details of where the new connection(s) is required

Development name (if it has one)											
Address of development											
Postcode (please refer to our guidance)		Grid ref, if no postcode									
Date when supply is required	<table border="1"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table>			D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y				
Site contact name <i>(this may be the same name as in Section 1)</i>											
Site office telephone <i>(if you have one)</i>											
Is the development intended for industrial, commercial or community use?			<input type="checkbox"/> Yes <input type="checkbox"/> No								
Has planning permission been given?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Applied for	If yes provide planning reference details									

## Section 3: Multi-occupancy domestic property only

Please complete this section if you are seeking a non-standard water connection (i.e. 32 mm or above) to a domestic property, or to a building with multiple individual units (e.g. an apartment block). **If this is not relevant, please go straight to Section 4.**

Type of development (please provide internal layout plans)	No. of apartments	Meter location internal in each flat or communal area
<input type="checkbox"/> Apartments (individually metered)		
Service pipe connection size	<input type="checkbox"/> 32 mm <input type="checkbox"/> 63mm <input type="checkbox"/> 90mm <input type="checkbox"/> 110mm <input type="checkbox"/> Other: <input type="text"/> mm	
Are you storing water?	<input type="checkbox"/> Yes <input type="checkbox"/> No	What is the storage capacity? (m <sup>3</sup> )

*If apartments (individually metered) selected please go to Section 6*

<input type="checkbox"/> Apartments (with single external bulk meter)	No. of apartments/rooms	
<input type="checkbox"/> Sheltered accommodation (with single external meter)	No. of apartments/rooms	
<input type="checkbox"/> Student accommodation (with single external meter)	No. of apartments/rooms	
Service pipe connection size	<input type="checkbox"/> 32 mm <input type="checkbox"/> 63mm <input type="checkbox"/> 90mm <input type="checkbox"/> 110mm <input type="checkbox"/> Other: <input type="text"/> mm	

**Please be aware that bulk metering is only available for multi-occupancy premises under certain circumstances. See guide notes.**  
*If apartments (with single bulk meter), sheltered or student accommodation selected please complete Section 4.*

## Section 4: Commercial or industrial premises only MANDATORY

Please complete this section if you have a commercial or industrial premises which needs water for **both** commercial use (e.g. manufacturing) and domestic use (e.g. for drinking, cooking, central heating and sanitary purposes).

Type of development	<input type="checkbox"/> Industrial <input type="checkbox"/> Offices <input type="checkbox"/> Retail units <input type="checkbox"/> Other: <input type="text"/>		
Service connection size	<input type="checkbox"/> 32 mm <input type="checkbox"/> 63mm <input type="checkbox"/> 90mm <input type="checkbox"/> 110mm <input type="checkbox"/> Other: <input type="text"/> mm		
Type of development (please provide internal layout plans)	No. of units	Meter location internal in each unit or communal area	
<input type="checkbox"/> Commercial (individually metered)			
Flow and demand details	Maximum flow (l/s)		Domestic use (l/s)
	Non-domestic use (l/s)		Total (l/s)
	Peak duration (hours)		Process duration (hours)
	Days per week		
	Are you storing water?	<input type="checkbox"/> Yes <input type="checkbox"/> No	What is the storage capacity? (m <sup>3</sup> )
Do you require an output for an energy management system?			<input type="checkbox"/> Yes <input type="checkbox"/> No

## Section 5: Infrastructure charges and credits

Infrastructure charges are normally payable for each new water connection. Please complete this table to enable us to work out your infrastructure charge correctly. Table not required for individual metered apartments as standard infrastructure charge will apply.

Water fitting type	Number per premises	Loading units	Item total	Water fitting type	Number per premises	Loading units	Item total
WC flushing cistern		x 2	=	Spray tap		x 0.5	=
Wash basin in house		x 1.5	=	Bidet		x 1.5	=
Wash basin elsewhere		x 3	=	Domestic appliance i.e. in a house (subject to a minimum of 6 units unless there are no facilities to fit such appliances)		x 3	=
Bath (tap size 20mm)		x 10	=				
Bath (tap size more than 20mm)		x 22	=	Communal/commercial appliance i.e. not in a house		x 10	=
Shower		x 3	=	Any other water fitting or outlet (including a tap, but excluding a urinal or water softener)		x 3	=
Sink (tap size 20mm)		x 3	=				
Sink (tap size more than 20mm)		x 5	=				
<b>Total loading units:</b>							

**Infrastructure credits** You may qualify for infrastructure credits if there was a previous water connection to your site. Please complete the following information as accurately as possible, so that we can calculate any credits to which you may be entitled.

Has the development site had a previous connection within the last five years?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'YES', please provide details of the property type(s) (e.g. house, office etc.)			
Number of connections previously on site			
Date of disconnection			
Postal address of disconnected properties			
Meter numbers or United Utilities account reference(s)			

## Section 6: Rainwater harvesting

Are you planning to install a rainwater harvesting or grey water systems?			<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'YES', please provide:	Rainwater harvesting	Plots		
	Grey water systems plots	Plots		
Please provide details of the manufacturer and model of the rainwater harvesting or grey water system and your proposed installer on a separate sheet, if you have them.		<input type="checkbox"/> System details attached <input type="checkbox"/> Installer details attached		

## Section 7: Fire supplies

Are you installing fire sprinklers?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Size required	mm
Please provide details of the sprinkler system and proposed installer on a separate sheet if you have them.		<input type="checkbox"/> System details attached <input type="checkbox"/> Installer details attached	
Do you require a separate fire supply?	<input type="checkbox"/> Yes <input type="checkbox"/> No	Size required	mm

**Tip:** Please note that we do not guarantee water supplies for fire fighting. You are advised to consider water storage for this purpose.

## Section 8: Sewer connections

You will need to apply separately for a sewer connection at [unitedutilities.com/connecting-public-sewer](http://unitedutilities.com/connecting-public-sewer). However, it is also important that you state your sewerage proposals here, as the information provided may be required by UU to confirm the applicable sewerage billing tariff.

Please indicate which of the following you will use for your wastewater drainage	<input type="checkbox"/> United Utilities sewer	No. of	
	<input type="checkbox"/> Septic tank	No. of	
Please indicate which of the following you will use for your surface water drainage	<input type="checkbox"/> United Utilities sewer	No. of	
	<input type="checkbox"/> Soak away <input type="checkbox"/> Watercourse <input type="checkbox"/> Other	No. of	
Are you planning on discharging Trade Effluent*			<input type="checkbox"/> Yes <input type="checkbox"/> No

\* Trade effluent is wastewater from a process or trade that is not domestic (ie: discharges other than from toilets or canteens). You may need to obtain a trade effluent consent from us if this applies to you. Please send your details to [TEQUERY@uuplc.co.uk](mailto:TEQUERY@uuplc.co.uk) and we will contact you to discuss this further.

**Section 9: Previous land use**

**MANDATORY**

Greenfield or agriculture  Housing  Industry  Landfill  Other  (if other, please specify below)

Has the site, adjacent site, or any of the land through which you want to lay your water pipe potentially been affected by contamination? (Land that has been previously used or developed)  Yes  No

Are you planning to store any chemicals, fuel or other materials likely to affect the quality of the water passing through your new service pipe?  Yes  No

If you answered '**YES**' to any of the questions in this section, you will need to complete a '*Risk Assessment for Water Pipes*' form, available at [unitedutilities.com](http://unitedutilities.com), and enclose it with this form.

If you answered '**NO**' to all the above, please provide a brief summary of the current and previous land use of your development site, and adjacent sites.

**Section 10: About your supply pipe connection**

Please indicate the type of service pipe you need for each connection:	<input type="checkbox"/> PE Service (Non contaminated land)	No. of	
	<input type="checkbox"/> Barrier Pipe (For use on contaminated land)	No. of	

**Section 11: Property type for VAT calculations**

Please indicate the type of property you need your water connection for. This is so we can calculate the amount of VAT to be added to your connection charge(s)

New household property  
*Note: Water and sewerage services provided during the course of construction of a new domestic dwelling are zero rated*  Yes

Domestic conversion  
*Tick 'YES' if the property is a domestic conversion, and you are applying for the reduced VAT rate*  Yes

Commercial premises  Yes

Listed building  
*Tick 'YES' if the property is a listed building, and you are applying for VAT zero rating as an approved alteration to a listed building*  Yes

Customs and Excise certificate

Residential/Charity  
*Tick 'YES' if you are applying for VAT zero rating because the intended use is for a relevant residential or charity purpose*  Yes

Charity number

**Section 12: Have you included your supporting documents? As your application cannot be processed without this information**

**The following document MUST be enclosed with this application form:**

A location plan clearly identifying the property(s)/site and surrounding area. This needs to indicate your preferred point of connection.  Yes

**In addition, you may need to submit one or more of the following documents, depending on your circumstances. Please indicate which of the following you are sending to us:**

**Letter of authority:** If you are not the owner or occupier of the property that needs a new water connection, please supply an email, fax or letter from the owner, confirming that you are authorised to act on their behalf.  Yes  N/A

**Plumbing layout:** If you are not using a WIAPS approved plumber you will need to provide a plumbing layout and a list of the water fittings that you plan to install. This must include the number, type and manufacture of all the fittings, such as taps, sanitary ware, pipework and accessories.  Yes  N/A

**Water re-use systems/sprinklers:** If you are installing any type of rainwater harvesting, water re-use system or sprinkler system, please enclose full details of the equipment being used, including details of the manufacturer and installer of the system.  Yes  N/A

**Risk assessment for water pipes form:** If there has ever or could be any possibility of soil contamination on the land being re-developed, you must enclose a '*Risk Assessment for Water Pipes*' form, available at [unitedutilities.com](http://unitedutilities.com)  Yes  N/A

**F10 notice:** If your development is intended for trade, business or community use, and the construction work is expected to last more than 30 days, you will need to provide a copy of your Health and Safety Executive F10 notice along with this form.  Yes  N/A

## Declaration

By submitting this form, I confirm that:

- I wish to apply for a new water connection(s) for the development listed in Section 2
- I have provided all the information requested, including supporting documents described in Section 12
- I agree to pay the application fee
- I understand that this is a connection notice under Section 45 of the Water Industry Act
- If you need to re-inspect the pipework, then a re-inspection charge will apply as per your current Charges Sheet and payment must be made before a re-inspection appointment can be arranged.

Name of applicant <i>(please print)</i>		Signature	
Company		Date	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Name of Developer <i>(if different to the above)</i>		Name(s) of any other associated parties	
Company		Date	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

Please return all documents to **United Utilities Water, Developer Services, Windermere House, Lingley Mere, Warrington WA5 3LP**  
Or email **DeveloperServicesWater@uuplc.co.uk**



### About us

United Utilities is the North West's water company. We keep the taps flowing and toilets flushing for seven million customers every day. From Crewe to Carlisle, we work hard behind the scenes to help your life flow smoothly.

United Utilities Water Limited, Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Warrington WA5 3LP.  
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