

Application to review your site area charging band 2016/2017



It always seems to be raining in the North West. So it's good news that our vast network of underground sewer pipes help to drain away the drops.

The amount you pay is based on the size of your premises' chargeable area that drains to the public sewer. You'll find this charge itemised in your bill, under the heading 'Surface water and highway drainage' and it will be shown as a 'band' (the smallest chargeable area being charging band 1, increasing up to charging band 15 for very large premises).

When calculating your chargeable area we measure the total site area of your premises (whether or not the surface area is permeable) and then exclude any permanently grassed, cultivated or landscaped areas.

The excluded areas can be the grassed, landscaped or cultivated areas within:

- playing fields;
- farmland;
- racecourses;
- sports grounds;
- golf courses;
- parklands; or
- areas of land on which no building is allowed by law.

Any area that drains into our drainage system even if permanently grassed, cultivated or landscaped will still be chargeable.

However, if you have made changes at your site which you feel have reduced the size of your chargeable area, please complete this form.

Remember that permanently grassed, cultivated or landscaped areas are not included in our site area calculations. If it is practical to convert an area, such as a car park, into a grassed area, then your premises could qualify for a lower banding.

If we agree to adjust your charges, the adjustment will be applied from the start of the charging year in which you tell us, unless the change occurs during the current charging year when the adjustment will be applied from the date of the change.

Please visit unitedutilities.com/sitearea for information on how we calculate your surface water and highway drainage charges.

How to apply

Please complete the application form and send it back to us with all supporting documentation to:

United Utilities
PO Box 1259
Warrington
WA4 9QZ

1	Account reference:																			
2	Name:																			
3	Address: (where bill is sent)																			
4	Address of premises requiring re-measurement: (if different from 3 above)																			
5	Person to contact:																			
	Telephone number:																			

How to contact us about the information in this leaflet



unitedutilities.com/sitearea

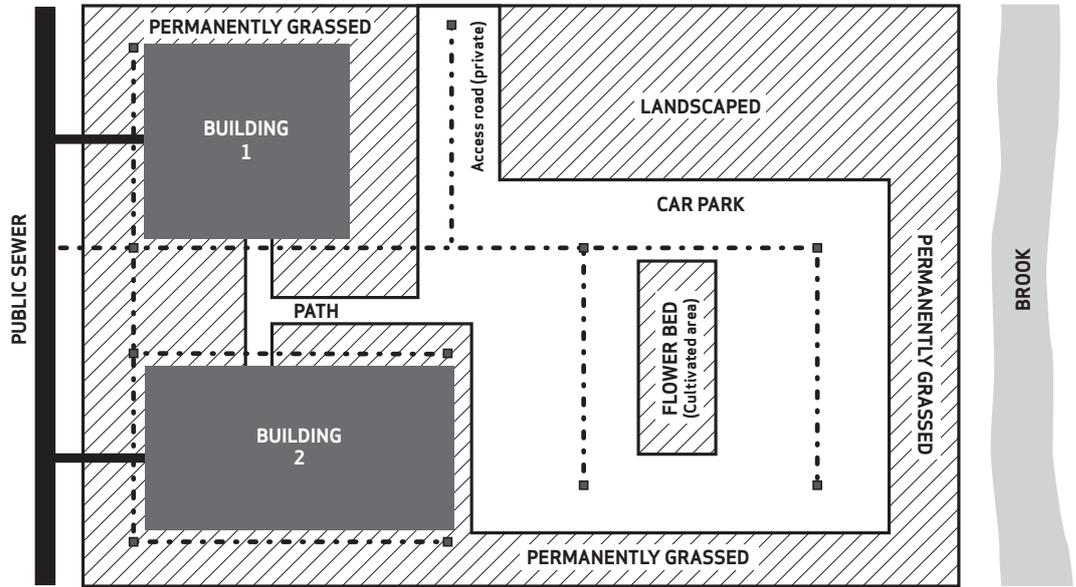


0345 072 6072
 Opening hours:
 8.30am-5.30pm
 Monday to Friday



United Utilities
PO Box 1259
Warrington
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6 You must provide a black and white plan showing the total site area of your premises. Any areas within the site which are permanently grassed, cultivated or landscaped must be shown as hatched areas. The boundary must be clearly shown as a thick black line. See example opposite.



Please note: the diagram above shows rainwater from the car park and buildings draining to the public sewer.

- - - - - Surface water drain
- Surface water grid/inspection chamber
- Foul sewerage drain
- ▨ Non-chargeable area

How we calculate your chargeable area:

- Building 1 - 250m²
- Building 2 - 500m²
- Car park and path - 800m²

Total chargeable area = 1550m²

(Site area band 5 for both surface water and highway drainage)

7 Measurement of premises/site (m²):

Total site area of premises/site (m ²) whether or not the surface area is permeable	
Size of area (m ²) with buildings, hard standing areas, paths and car parks	
Size of areas (m ²) that are permanently grassed, cultivated or landscaped e.g. flower beds/grassed areas These should be shown as hatched on your plan	

8 Access to the premises

I agree to allow an authorised representative of United Utilities on to the above premises at any reasonable time, to check the drainage of surface water (please tick)

9 Declaration

I declare that the information I have given is correct to the best of my knowledge and belief and understand that if I have knowingly given any false information I may be liable to prosecution. I will tell you straight away if there are any further changes.

Signature (Customer):	Signature (Third party):
Print name:	Print name:
Position in company:	Position in company:
Date:	Date:

Note: If you are a third party, this application must contain a signature of the person(s) on whose behalf you are making the application.

Please note: We reserve the right to recover any costs that we have reasonably incurred where a customer or his agent requests a change to his charging band and it is subsequently demonstrated that our original assessment of the premises was correct.



About us

United Utilities is the North West's water company. We keep the taps flowing and toilets flushing for seven million customers every day. From Crewe to Carlisle, we work hard behind the scenes to help your life flow smoothly.

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