

# Application for a new water main (requisition)

Getting a water main for your new development



This application form is used to apply for new development water mains and connections under S41, S45 (domestic water) and/or S55 (non-domestic water) of the Water Industry Act 1991.

You may want to consider self laying your new water mains under S51A of the Water Industry Act 1991, if so, please complete an **“Application to self lay a water main and service connections”**; this is available on request or on our website [unitedutilities.com](http://unitedutilities.com)

We publish a booklet **“Obtaining water supplies for new developments - Guidance notes for developers”**, which is available on our website [unitedutilities.com](http://unitedutilities.com) or by request from **0345 072 6067**, which will help you decide which option is best suited to your needs.

For enquiries of up to 500 domestic dwellings we aim to provide a reply within 28 calendar days of getting your completed application. For larger enquiries, or if we need additional time to consider your enquiry, we will contact you within 14 calendar days to give an alternative date.

Once completed please return this form, by e-mail to [DeveloperServicesWater@uuplc.co.uk](mailto:DeveloperServicesWater@uuplc.co.uk), by fax to **01925 677973** or by post to United Utilities Water, Developer Services, Windermere House, Lingley Mere, Warrington WA5 3LP. If you need help or assistance please call us on **0345 072 6067**.

Section 1: About you											
Are you (please tick)	<input type="checkbox"/> The land owner? <input type="checkbox"/> A developer or contractor, who is not the land owner?*										
Your name											
Your company's name											
Your home or company address (including postcode)											
Daytime telephone number (a mobile number is fine)											
Email											
*Tip: If you are not the land owner, or do not have a long lease (25yrs or more), you will need to provide a letter of authority from the land owner											
Letter of authority attached	<input type="checkbox"/> Yes <input type="checkbox"/> No Without the letter of authority we will not be able to proceed with this application										
Section 2: About the location of your development											
Site address (or nearest main road)											
Site grid reference (mid point)											
Planning permission ref. number	Date issued	<table border="1"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table>		D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y				
Pre development enquiry	<input type="checkbox"/> Yes* <input type="checkbox"/> No	*If YES please provide its date	<table border="1"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table>	D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y				
Site contact name											
Site office telephone											
Section 3: Construction Design and Management Regulations 2015 (CDM 2015)											
CDM client name											
CDM client address											
CDM client telephone											
CDM client email											
If your project is notifiable you will need to attach a copy of the F10 notification issued to the HSE											
Section 4: Land assessment											
We need to be sure that any pipes used to carry drinking water are not affected by contaminants, to do this we need to see a copy of your Geo- Environmental land report. You will also need to complete a UU risk assessment for water pipes, this is available on request or from <a href="http://unitedutilities.com">unitedutilities.com</a>											
Geo-Environmental report attached	<input type="checkbox"/> Yes <input type="checkbox"/> No	UU Risk Assessment for water pipes attached	<input type="checkbox"/> Yes <input type="checkbox"/> No								

## Section 5: Details of your development

**Development drawings**, to design your new water mains, we need a plan at 1:500 scale or less showing the extent of your development, ground levels, site entrance, water service entry location and preferred meter location for each dwelling and numbered plots, together with areas being adopted by a Local Authority.

**Service strips**, we recommend that new water mains are co-ordinated with other utility installations, NJUG guidance sets out the location and depth of water mains relative to other services such as Gas and Electricity. **If you have specific service strips, please include these on your plans.**

### Household premises

How many <b>new standard water connections (25mm)</b> are planned							
How many <b>new non standard connections (&gt;25mm)</b> are planned	32mm		63mm		90mm		Other sizes
How many metered household units are being served from these nonstandard connections (e.g. 2x63mm each supplying 4 units =8 units)	Total units		Total units		Total units		Total units
Anticipated date of first connection	<input type="text" value="D"/>	<input type="text" value="D"/>	<input type="text" value="M"/>	<input type="text" value="M"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>
Anticipated date of final connection	<input type="text" value="D"/>	<input type="text" value="D"/>	<input type="text" value="M"/>	<input type="text" value="M"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>

### Metering Arrangements (please don't forget to include preferred meter locations on your plans)

**For individual dwellings** with 25mm connections our policy is to use a 15mm above ground meter fitted with Automated Meter Reading (AMR). We offer three locations for our meter: internally located in the dwelling, in a wall mounted enclosure attached to the dwelling or within an in-wall enclosure. These options are fully detailed in our **"New Development Information Pack"**.

**For multi-occupancy properties** with non-standard connections, such as blocks of apartments, we also use above ground Automated Meter Reading (AMR), and options are shown in our **"New Development Information Pack"**. The meters can be installed internally within each flat, in a lockable cupboard positioned on the ground floor, or in a lockable cupboard on each floor of the building.

### Non household premises (please attach an additional sheet if needed)

Plot number	Floor space		Building type (see key below)	Volume required m <sup>3</sup> /day	Flow rate l/s		
	Sq metres	Sq feet			Max	Mean	Min

### Non household building types

Building type	Type number	Building type	Type number	Building type	Type number	Building type	Type number	Building type	Type number
School	1	Retail store	3	Nursing home	5	Hotel/pub	7	Factory	9
University	2	Office	4	Hospital	6	Leisure centre	8	Unspecified	10

## Section 6: Infrastructure charges and credits

**Tip:** Did you know that the amount you pay in infrastructure charges will be reduced if domestic water was used on the site within the last 5 years? For example, even if there was a factory on your site, you can get an allowance in respect of water used for household purposes such as cooking, washing and toilet facilities. Please complete this part as fully as you can, it will help us give you the right amount of credit.

Has there been any previous water connections on the site during the last 5 years	<input type="checkbox"/> Yes <input type="checkbox"/> No
If yes, what type of property was connected (housing, offices, factory etc)	
How many connections were on the site	
Please provide the meter serial or account number if you have them (attach separate details if you need to)	
Approximate date of disconnection	
Please provide postal address of any previous connections (attach separate details if you need to)	

Section 7: Drainage details									
Will the development be connected to a United Utilities sewer for foul sewerage?	<input type="checkbox"/> Yes <input type="checkbox"/> No								
Will the development be connected to United Utilities sewer for surface water?	<input type="checkbox"/> Yes <input type="checkbox"/> No								
Section 8: Water re-use systems									
Will there be any water re-use systems on the site? If yes, please attach details of the proposals and a list of those plots that will use this facility	<input type="checkbox"/> Yes <input type="checkbox"/> No								
<b>Tip:</b> We support the use of water saving and water reuse systems, these systems must be correctly designed and installed to ensure that drinking water cannot be contaminated. So that we can be sure that your system will be safe to connect, we will need to understand how the equipment will be connected to the public water supply, together with details such as back flow protection and isolation provisions.									
Section 9: Excavation requirements									
Do you want our quotation to include for both off site and on site excavation, pipe laying and backfill?	<input type="checkbox"/> Yes <input type="checkbox"/> No								
Or, do you want us to quote to lay the on site pipes in a trench that you will excavate and backfill? (Please note that we will always include for all the off site excavation, pipe laying and backfill)	<input type="checkbox"/> Yes <input type="checkbox"/> No								
<b>Tip:</b> You may make a saving if you carry out the on site excavation and backfill and we lay the new pipes. Additionally, you can choose to have the new pipes laid by us and then have your service connections made by a self lay organisation, please ask us for more information if you are interested in this option.									
Section 10: Have you included your supporting documents?									
<b>The following four documents MUST be included with your application</b>									
<b>Development plans (at 1:500 or less):</b> we prefer CAD (.dwg format) drawings to be provided, if not please provide one paper copy. Your plans should include plot numbers, water service entry points and preferred meter locations together with ground levels, site entrance and adoptable areas.	<input type="checkbox"/> Yes								
<b>Site location plan:</b> an Ordnance Survey (at 1:2500) is the ideal drawing	<input type="checkbox"/> Yes								
<b>Geo-environmental report:</b> This report should be the one that has been used to prepare the UU Risk Assessment for water pipes	<input type="checkbox"/> Yes								
<b>UU Risk Assessment for water pipes:</b>	<input type="checkbox"/> Yes								
In addition, you may also need to submit one or more of the following documents, depending on your circumstances. Please indicate which of the following you have included.									
<b>Letter of authority from the landowner:</b> If you are not the owner or occupier of the land, please supply an email, fax or letter from the owner, confirming that you are authorised to act on their behalf.	<input type="checkbox"/> Yes <input type="checkbox"/> No								
<b>Copy of F10 notification:</b> If your development is intended for trade, business or community use, and the construction work is expected to last more than 30 days, you will need to provide a copy of this form.	<input type="checkbox"/> Yes <input type="checkbox"/> No								
<b>Details of previous site water supplies:</b> Please indicate here if you have included any additional information to that given in Section 6.	<input type="checkbox"/> Yes <input type="checkbox"/> No								
<b>Water re-use systems:</b> Please indicate if you have provided details of any grey water recycling, rain water harvesting or other water reuse equipment that will be connected to the public water supply.	<input type="checkbox"/> Yes <input type="checkbox"/> No								
Section 11 Declaration									
By submitting this application I confirm that:									
<ul style="list-style-type: none"> <li>I wish to apply for new water mains for the premises indicated on this application, under Section 41 and/or Section 55 of the Water Industry Act 1991, and acknowledge my responsibilities regarding compliance with the Water Supply (Water Fittings) Regulations 1999, including Regulation 5, to provide diagrams of the proposed water pipe work and fittings</li> <li>I have provided all the information requested, and appoint United Utilities Water as my agent for any relevant work outside the boundary of the development</li> <li>I agree that United Utilities may use the support information provided for any purpose connected with this application</li> </ul>									
Name	Company								
Position	Date <table border="1" style="display: inline-table; vertical-align: middle;"><tr><td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td></tr></table>	D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		
Telephone	Mobile phone								
When will I get my quotation?									
We plan to get our quotation out to you no later than 28 calendar days after we receive your full application. Sometimes, we need to carry out additional investigative work, and this can mean that we need extra time to prepare your quotation, if this is likely we will contact you within 14 calendar days with a firm date when your quotation will be ready. In any case, we will contact you within 5 calendar days of receiving your application to confirm we have all we need or to ask you for additional information.									

**Useful Information**

Have you seen our guide **“Obtaining water supplies for new developments - Guidance notes for developers”**? It is packed with useful information and details of the process from initial enquiry stage right through to making final water connections. It is available on request from **0345 072 6067** or on our website **unitedutilities.com**

Did you know that the water main design provided with our quotation can be used as the basis for a self lay design? If you are considering the self lay option and need further information, please contact us on **0345 072 6067**.

Please don't forget that you will need to confirm to us that your service pipe connection is ready for connection using a “Request for Work” form. It can take up to 3 weeks to arrange this connection so please contact us in good time to ensure that your new supply is available when you need it. Normally, payment is only needed after your water supply has been connected. Our “New Development Information Pack” is full of information to help you make sure that the service pipe between our water main and your premises is installed to our standards, and will also to help you decide the most suitable location for our water meter. It is available on request from **0345 072 6067** or on our website **unitedutilities.com**

**UU use only**

Acknowledgement date	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>	Complete	<input type="checkbox"/> Yes <input type="checkbox"/> No
SIR date out	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>	SIR date return	
Acknowledgement	<input type="checkbox"/> Yes <input type="checkbox"/> No	Notification number	
Agreed reply date	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>		



**About us**

United Utilities is the North West's water company. We keep the taps flowing and toilets flushing for seven million customers every day. From Crewe to Carlisle, we work hard behind the scenes to help your life flow smoothly.

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