

# Water pre-development enquiry

Getting water for your new development  
initial planning stage



This enquiry is intended to be used when you are at initial planning stage. If you are at detailed planning stage and your development is ready for new water supplies then please submit either a requisition or self lay application.

We publish a booklet **“Obtaining water supplies for new developments - Guidance notes for developers”**, which is available on our website [unitedutilities.com](http://unitedutilities.com) or by request from **0345 072 6067**, which will help you decide which option is best suited to your needs.

If your enquiry is for a development of up to 500 domestic dwellings we aim to provide a reply within 21 calendar days of receiving your completed application. For larger enquiries and those with non-domestic water demand, we may need additional time to consider your enquiry. If this happens, we will contact you within 14 calendar days with an alternative reply date

We don't make an application charge for this enquiry if the development will use water primarily for domestic purposes. If the development will use water for non-domestic purposes (e.g. a factory or industrial process) we will confirm our application charge 7 calendar days after receipt of your application. You will need to make this payment before we can process your application!

Once completed please return this form, by e-mail to [DeveloperServicesWater@uuplc.co.uk](mailto:DeveloperServicesWater@uuplc.co.uk), by fax to **01925 677973** or by post to United Utilities Water, Developer Services, Windermere House, Lingley Mere, Warrington WA5 3LP. If you need help or assistance please call us on **0345 072 6067**.

Section 1: About you														
Your name														
Your company's name														
Your contact address (including postcode)														
Daytime telephone number (a mobile number is fine)														
Email														
Section 2: About the development location														
Site Address (or nearest main road)														
Site grid reference (mid point)														
Development area (hectares)		Residential		ha	Commercial		ha	Industrial		ha				
Planning permission reference no.						Date issued	<input type="text" value="D"/>	<input type="text" value="D"/>	<input type="text" value="M"/>	<input type="text" value="M"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>
Section 3: Details of your development														
Household premises														
Total number of dwellings needing a water supply														
Expected construction period (until all dwellings are constructed)					Years		Months							
Non household premises														
Plot number	Building type number *see below	Floor space m2	Volume required m3/day	Flow rate l/s			Anticipated connection date							
				Max	Mean	Min								
									<input type="text" value="M"/>	<input type="text" value="M"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>		
									<input type="text" value="M"/>	<input type="text" value="M"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>		
									<input type="text" value="M"/>	<input type="text" value="M"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>		
									<input type="text" value="M"/>	<input type="text" value="M"/>	<input type="text" value="Y"/>	<input type="text" value="Y"/>		
				Total										
Non household building types														
Building type	Type number	Building type	Type number	Building type	Type number	Building type	Type number	Building type	Type number					
School	1	Retail store	3	Nursing home	5	Hotel/pub	7	Factory	9					
University	2	Office	4	Hospital	6	Leisure centre	8	Unspecified	10					

**Section 4: Current land use** (please indicate the status of all parts of the land)

<b>Greenfield land</b> (land that has never been developed)		ha
<b>Residential brownfield land</b> (land that has been previously developed for residential purposes)		ha
<b>Non residential brownfield land</b> (land that has been, or is currently, in use for non-residential purposes)		ha

**Section 5: Infrastructure Credits**

Has the site being developed had a water supply in the last 5 years?  Yes\*  No

\*If yes please provide the following details, this will help us to give you the value of and duration of infrastructure credits available

**Previous household supplies**

Number of connections on the site	
Approximate date of disconnection	

**Previous non-household supplies**

Number of connections on the site	
Approximate date of disconnection	
Type of premises	
Number of employees on site	

**Section 6: Have you included all your supporting information?**

**Site location plan:** an Ordnance Survey (at 1:2500) is the ideal drawing  Yes  No

**If available a site layout plan:**  Yes  No

**Section 7: Declaration**

By submitting this application I confirm that:

- I have provided all the information requested, and
- I agree that United Utilities may use the supporting information provided for any purpose connected with this application

Name		Company	
Position		Date	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Telephone		Mobile phone	

**When can I expect to get my reply?**

- For developments up to 500 dwellings we expect to reply within 21 calendar days
- For developments larger than 500 dwellings or where there is a requirement for non-domestic water (e.g. for factories or industrial use), we may need to carry out investigation work, if this happens we will contact you within 14 calendar days of your application with a firm date when your reply will be ready
- We will always contact you within 5 calendar days of receiving your application to confirm we have all the information we need or to ask you for any additional information that we may need

**Charges**

**We don't make an application charge for providing a point of connection if the site will use water for domestic purposes only.**

If your site will use water for non-domestic purposes (e.g. a factory or industrial process), we will confirm our application charge 5 working days after receipt of your application. You will need to make this payment before the point of connection can be provided to you.

**UU use only**

Acknowledgement date	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Complete	<input type="checkbox"/> Yes <input type="checkbox"/> No
SIR date out	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	SIR date return	
Acknowledgement	<input type="checkbox"/> Yes <input type="checkbox"/> No	Notification number	
Agreed reply date	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		

**About us**

United Utilities is the North West's water company. We keep the taps flowing and toilets flushing for seven million customers every day. From Crewe to Carlisle, we work hard behind the scenes to help your life flow smoothly.

United Utilities Water Limited, Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Warrington WA5 3LP.  
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